

Remote Adjust

A step by step guide

The following is a how to guide for Unitrons Remote Adjust.



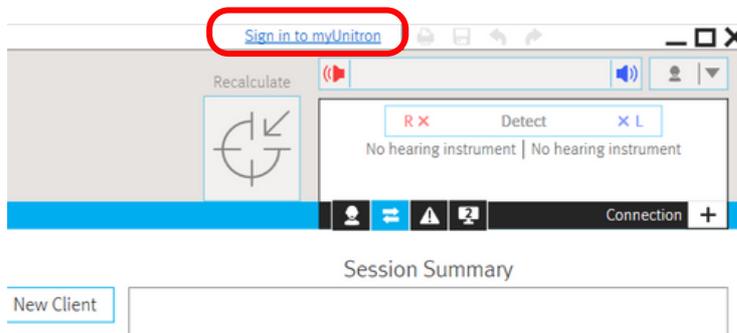
Remote adjust prerequisites:

- Wireless hearing instruments in the Discover Next, Blu & Vivante families
- A previously saved TrueFit™ fitting session
- Customers phone must be compatible with Unitron's Remote Plus app
- Insights activated for fitting AND in Remote Plus app
- Internet connection for client to receive the remote adjustment

Steps for the audiologist

1. Sign into your MyUnitron account in TrueFit™.

If you don't have an account, register.

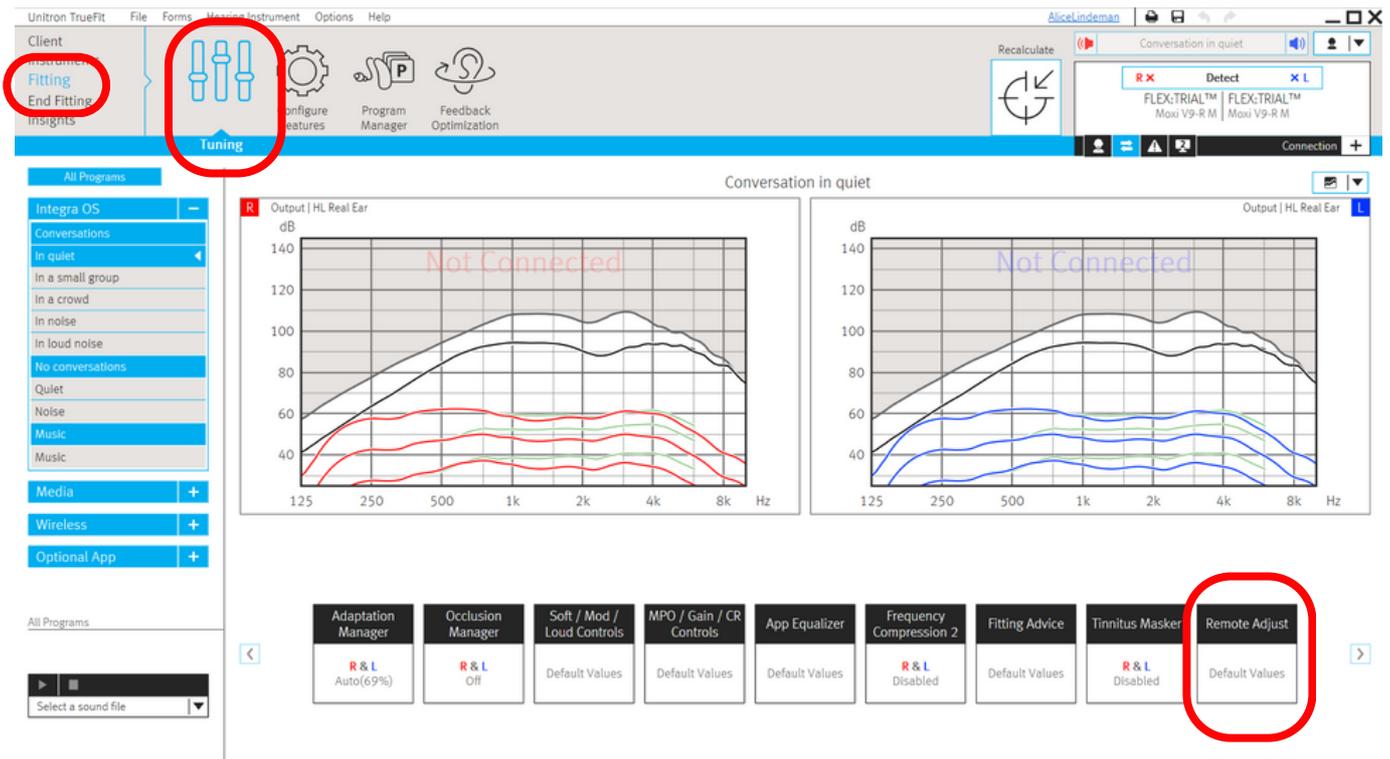


2. Activate Insights.

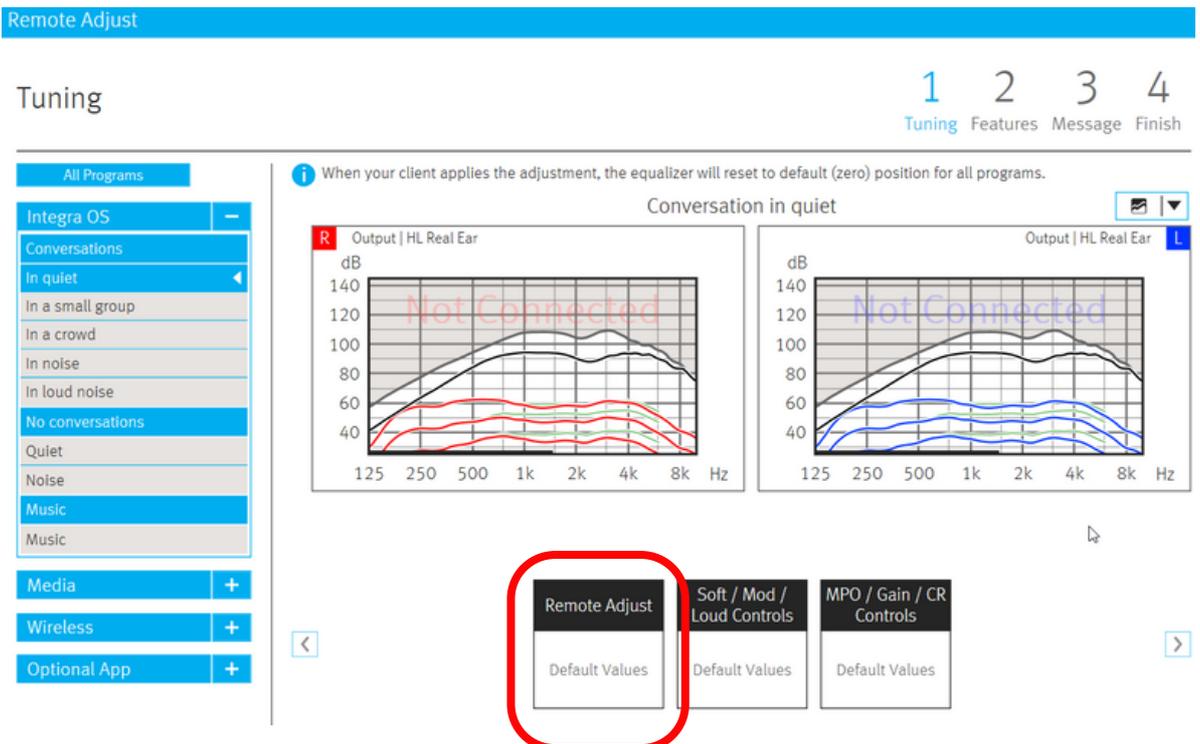
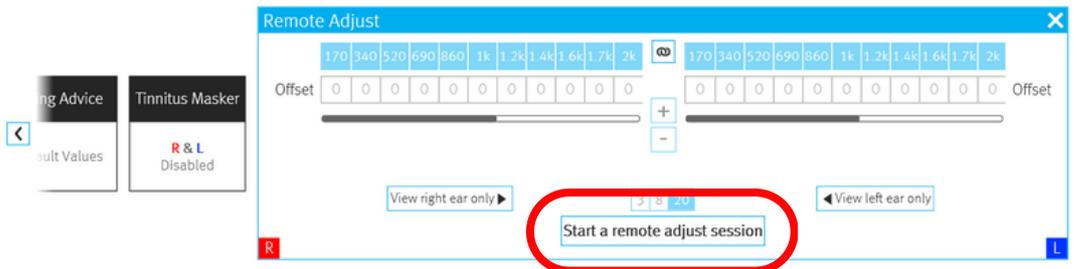
If you are unsure how, follow the instructions in the Insights activation guide.

3. Open the clients fitting file in TrueFit™.

› Fitting › Tuning › Remote Adjust.



4. Start Remote Adjust session.



5. Make gain changes as required.

Select the frequency range then increase + or decrease -

Remote Adjust

Tuning 1 2 3 4
Tuning Features Message Finish

All Programs

- Integra OS
- Conversations
 - In quiet
 - In a small group
 - In a crowd
 - In noise
 - In loud noise
 - No conversations
 - Quiet
 - Noise
 - Music
 - Music
- Media
- Wireless
- Optional App

When your client applies the adjustment, the equalizer will reset to default (zero) position for all programs.

Conversation in quiet

Remote Adjust

Frequency (Hz)	Offset (dB)
170	0
340	0
520	0
690	0
860	0
1k	1
1.2k	1
1.4k	1

Offset: 0 0 0 0 0 0 1 1

3 8 20

View right ear only View left ear only

Cancel Next

6. Configure features as required.

Note: this is only available for Blu and Vivante devices.

Remote Adjust

Configure Features 1 2 3 4
Tuning Features Message Finish

Integra OS

- Media
- Wireless
 - PartnerMic
 - Bluetooth Phone
 - RogerDirect
- Optional App
 - Television
 - Live Music
 - Restaurant
 - Café
 - Outdoors
 - Party
 - 360 car

Dynamic Noise Reduction Max 1.6 dB

Speech Enhancement Max 3.4 dB

Noise Reduction Max 6.4 dB

Wind Control

AntiShock 2

Phase Canner

Integra OS

Back

Cancel Next

7. Enter a message to accompany the updates being sent.

Remote Adjust

Enter a message

1 2 3 4 5
Sessions Tuning Features Message Finish

Enter a message to send to your client:

Hi Mossie, I've turned up the soft sounds in your hearing instruments as requested. You should now be able to hear your mum eating a crispy apple even when she's in the other room.

Back Cancel Send

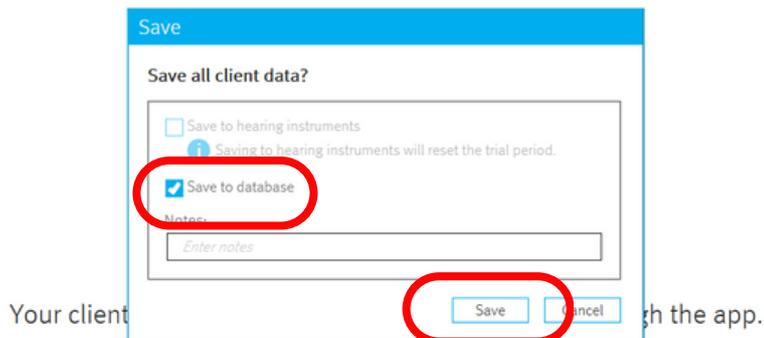
8. Send the adjustment.



Sent.

Your client is now able to retrieve this adjustment through the app.

9. Save to database and close session.



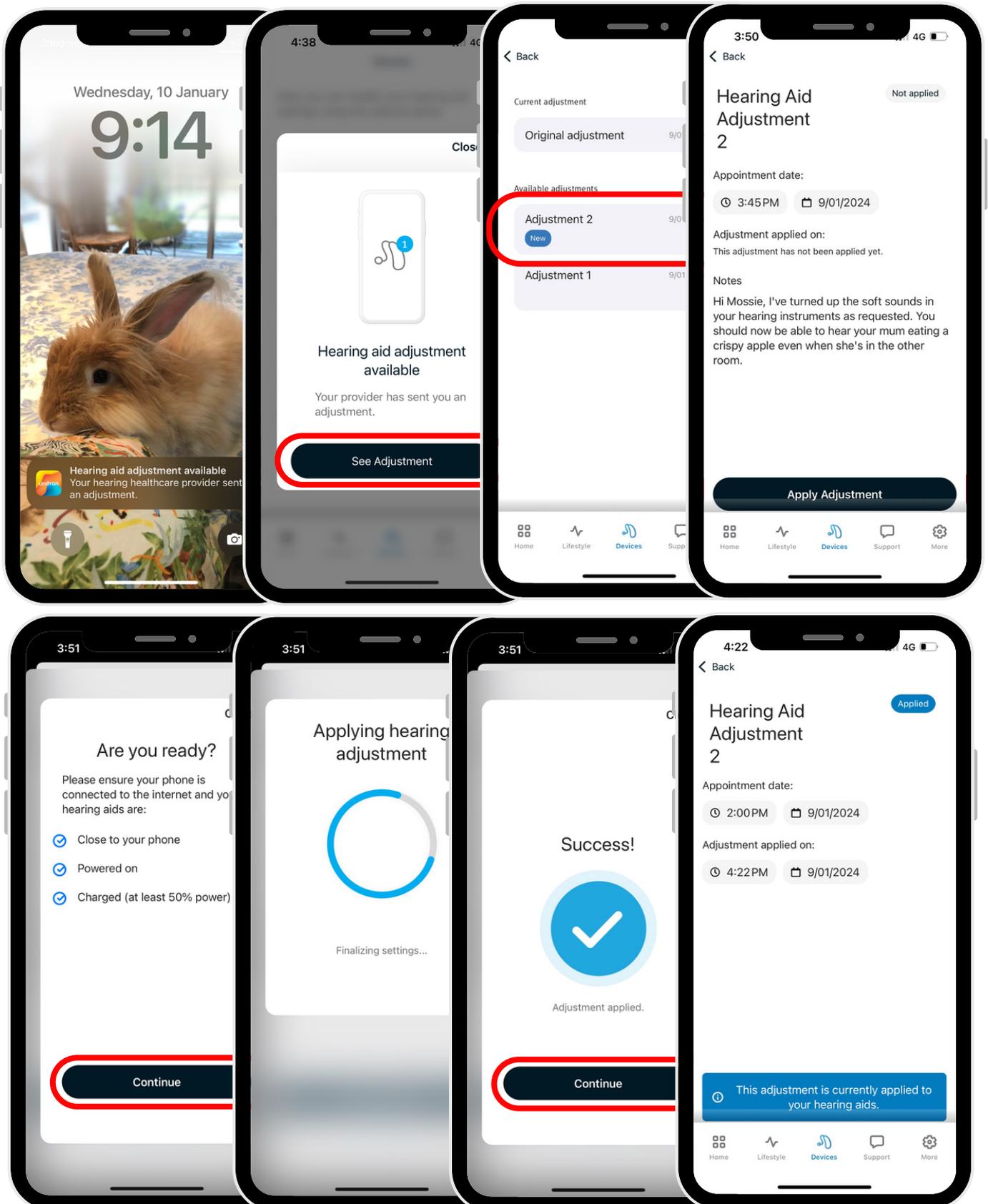
Remote adjustment sent

Steps for the client

Your client will receive a notification (if they have notifications enabled) that there is an adjustment available.

Tap the notification > see adjustment > click the new adjustment > apply adjustment.

The Remote Plus app will send the updated fitting to the instruments, the client will hear beeps and the app will show a success screen.

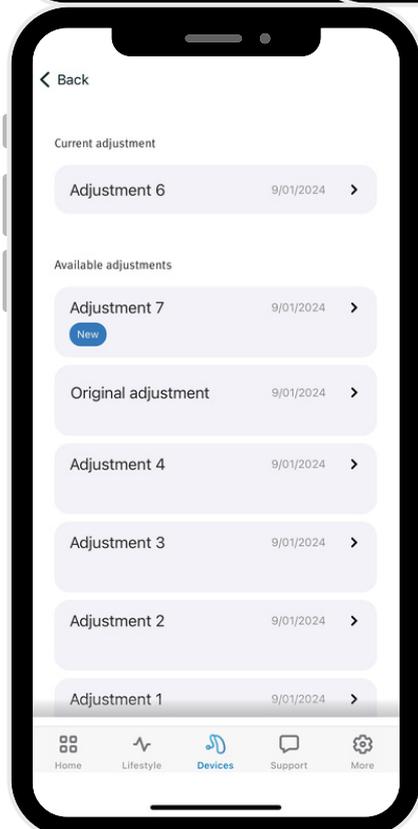
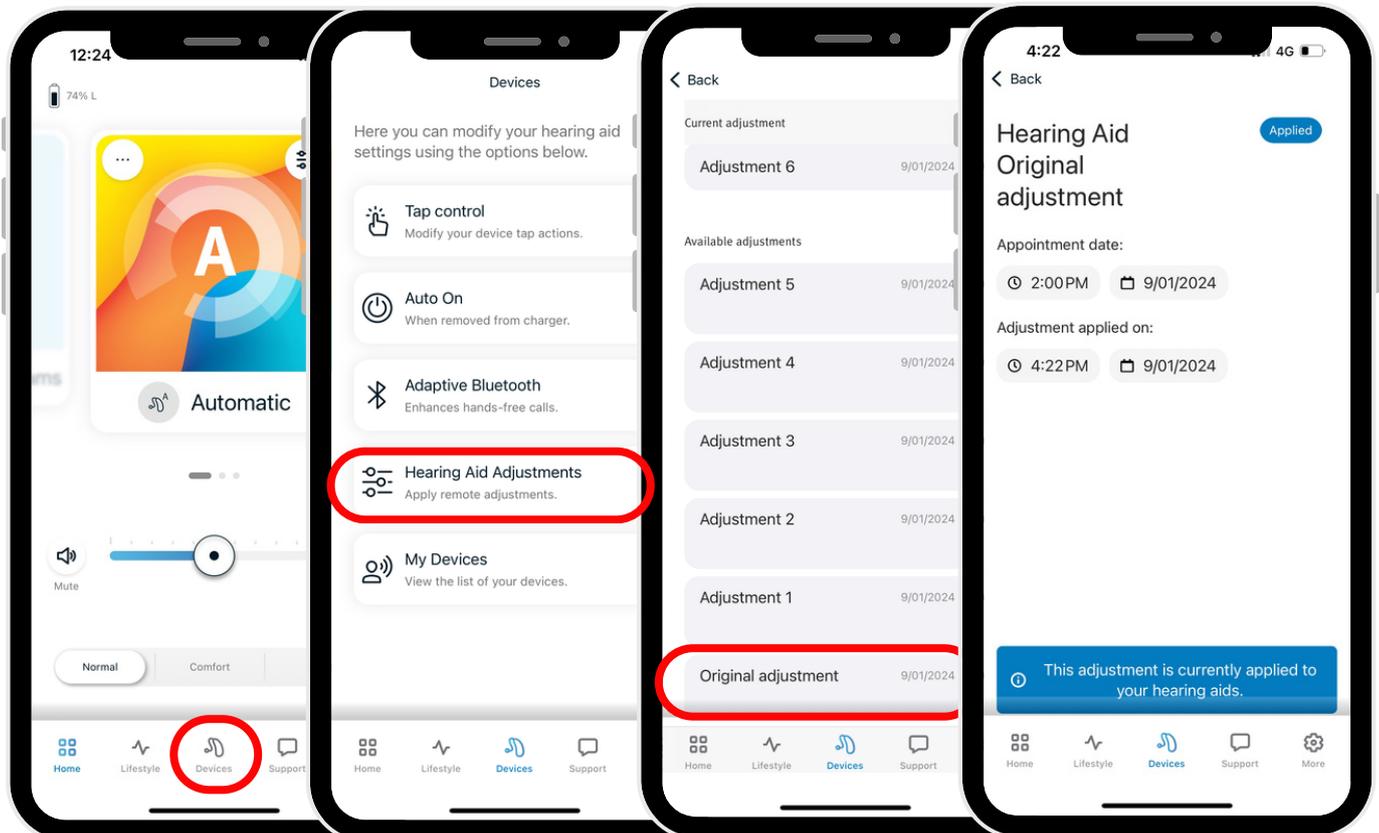


Reverting to previous settings

If the client wishes to revert back to the previous settings or a different remote adjustment they can do so in the Remote Plus app.

[Devices > Hearing aids adjustments.](#)

This is the the message centre for all adjustments; simply select the desired adjustment and this will be sent to the hearing instruments.



→ Current settings in hearing instruments

→ Unopened adjustment waiting to be applied

→ Original settings

Further information:
[Remote plus app user guide](#)
[TrueFit 5.5 user guide](#)